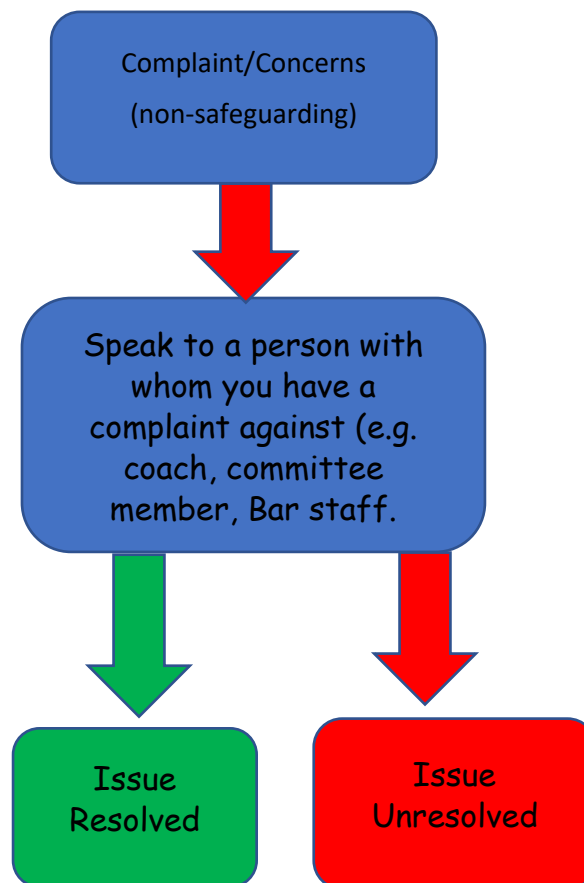


BARNSTAPLE RUGBY FOOTBALL CLUB

General complaints Procedure



If all this fail complaints must be put in writing to (Club Chairman) chair.barnstaplerugby@gmail.com or Club secretary, secretary.barnstaplerugby@gmail.com marked Confidential

The secretary/ Chairman will respond to you with 7 days of receipt of the complaint. They will outline how they have dealt with the complaint or inform you, to whom they have designated to deal with or investigate the complaint.